

## Re: Coronavirus COVID-19

## Dear customers,

At The Colour Bar, our priority is always serving our customers and the community we operate in. We seek to provide a safe salon environment for our customers and our team members and in times such as these, we believe it is our role and responsibility to do our best to ensure we can provide access to the products people need, while doing everything we can to keep our customers and our team safe and healthy.

I wanted to share some of the things we're doing to ensure everyone who has a service with us or works with us is safe, as well as do our bit to prevent the spread of Coronavirus COVID-19.

First we are following the advice of the NZ Government and the World Health Organisation and their recommendations for minimising the spread of this virus.

Over the past few weeks we have taken a range of precautionary measures in salon including:

- High touch areas are sanitised multiple times through out the day.
- Clients are requested to use hand sanitiser
- Masks will be worn where applicable
- Hospital grade disinfectant and disposable paper towels used between clients
- More frequent hand washing
- Increased cleaning and sanitisation of our salon and equipment
- Preparing to respond quickly to any emerging situation should it occur to best ensure the health and safety of everyone involved.
- Asking anyone displaying flu like symptoms to refrain from coming to the salon and to work
- Free postage for all on-line purchases for home maintenance

Over the coming weeks we will continue to monitor the situation closely and act quickly on the advice of health authorities. This may mean you see things that look a little different in salon as we take additional precautions. We appreciate your patience and your support as a customer.

If you prefer not to visit us in salon we are always happy to welcome you with your needs online at <u>www.thecolourbar.co.nz</u>

If you have any questions or would like to know more about the steps we are taking to protect our customers and team, you can contact us 09 601441

I would also ask that if you are feeling unwell please take care of yourself and those around you.

We look forward to seeing you again soon,

Jason G Manager The Colour Bar.co.nz